

Feedback from questions at the Local Offer event, answered y Education, Health and Care Professionals

<p>All the SENCO's in mainstream schools should be monitored by a central body within Coventry.</p>	<p>Headteachers are responsible for all staff within their school. The Local Authority provides support to SENCOs, for example training to new SENCOs and termly training events. There are regular opportunities for SENCOs to liaise with Local Authority staff. Any issues would be addressed to SENCOs or to the headteacher.</p>
<p>Autism information specifically is only diagnosis under disability. Could these sections addressing other common disabilities i.e. downs syndrome.</p>	<p>Autism (and visual and hearing impairment) are listed because that relates to a specific service provided by the LA. There is not a service for Downs Syndrome as a category. Provision is provided based on need and not by the medical label.</p>
<p>On the SEN support page tells you what you should expect but doesn't tell you what to do if the school is refusing to put the support into place. What to do for complaints.</p>	<p>Please look at page 7 of the document. That gives full details of sources of informal disagreement resolution and formal disagreement resolution.</p>
<p>Finding difficult using laptop and computers. How can I find out more information if I can't access internet?</p>	<p>There are a number of people who can help including:</p> <ul style="list-style-type: none"> • You can contact the educational setting your child attends • Contact the LA or health service directly • SEND Information, advice and support service
<p>No information about what is available when leaving college. Do we need to leave work to help look after our daughter?</p>	<p>The page on "Help for adults" contains a lot of information about what support is available from social care and on employment and training schemes for disabled people. There is a page on The Employment Support Service. I cannot comment on your individual circumstances but please talk to the college and the CSWP service.</p>
<p>What should I expect – transition to adult services? Where do I find this info?</p>	<p>The page on "Help for adults" gives details. The Local Authority has established an all age disability service. The team working from 15-25 years olds supports transition to adult services.</p>

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<p>What are people entitled to regarding Health Services – could have an entitlement page?</p>	<p>For each service listed it gives details of the criteria for access. You can contact the services directly if you have a more specific question relating to your individual circumstances.</p>
<p>Who is going to update the website? E.g. Forum is not up to date. Says monthly meetings – only one in July.</p>	<p>The Local Authority will update the website but we need each service to tell us if there are changes. Please give us updated information on the Forum and we will get it corrected.</p>
<p>What is purpose of 2nd search box? On local offer page and other search pages.</p>	<p>The search box on the Local offer pages searches within the local offer. The top search box searches within whole council website. (Alison Hook to confirm)</p>
<p>Where is the parent feedback form? No search criteria. Links with Family Information Service? What should be stored on the Local Offer v FIS?</p>	<p>Each page has two ways to feedback: -feedback on this page -let us know what you think Family information service – there is a FIS overview page on local offer. If you tap on link you go to FIS main pages. This link is the best way – don't want to duplicate information.</p>
<p>How do organisations listed get their information updated.</p>	<p>Contact Alison Hook on 024 7683 3215 or e mail Alison.hook@coventry.gov.uk</p> <p>There is the option on the website to leave a comment on each page as well.</p>
<p>Are there incentives for companies to employ SEND school / college leavers?</p>	<p>The Employment Support Service (TESS) can provide information</p>
<p>Is there a broker for disability friendly employers/companies?</p>	<p>The Employment Support Service (TESS) can provide information</p>
<p>Examples of supported living. What is available? What meaningful activities are available?</p>	<p>Contact the 14 – 25 all age disability service.</p>



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<p>Waves of intervention – who’s it for? How do we access it? What does it mean?</p>	<p>This is used by schools in relation to teaching. There are 3 “waves of intervention” where schools provide quality teaching which is progressively more tailored to increasing need.</p> <p>Wave 1 is on offer to all pupils based on clear objectives.</p> <p>Wave 2 is targeted small group interventions for pupils for whom a well structured short-term programme enables them to make accelerated progress.</p> <p>Wave 3 is a more intensive programme, involving more individual support or specialist expertise.</p>